**Strettondale Patient Participation Group Minutes 76, 10.12.19**

**76/1  Present**

Sue Marsh, Hilary Clayton Smith, Pat Gibson, Heather Hathaway, Bill Ross, Emma Kay, Anne Gee, and Chris Naylor

**76/2  Apologies** – Sue Pinsent

**76/3  Matters arising**:

* 3.1  Youth survey

There would be no survey but a discussion with students, scheduled for Jan 17th but awaiting confirmation from Sam. Possible questions to be circulated round SPPG and for Sam to approve(possibly there could be a query on measles vaccine take up?) It may become an annual event. Chris is happy for someone to go instead of him; Bill flagged that he would prefer there to be a female presence. Sue Marsh had attended before.

* 3.2   Community Messaging

Nothing really to report. Welcomed the fact that it’s functioning again.

* 3.3  Noticeboard

The look of this has improved so thanks to all for that. Pat mentioned that it was necessary to keep it refreshed. It was felt that Sue (P) was happy with SPPG members doing updates.

* 3.4  Friends of CSMP. Emma would set up a date to be circulated before Christmas

**Action Emma**

* 3.5 Shropshire CCG . There is an aspiration for there to be one Shropshire wide CCG but until this is approved the two CCGs will continue to work together where they can.
* 3.6 No clarity about final Shrewsbury/Telford A&E arrangements yet
* 3.7 There was interest in asking the Rowland pharmacy speaker to come to a SPPG meeting, to update on the new centralised dispensing set up.

**Action Bill to ask Jan**

**76/4  Medical Practice Update**

* 4/1 The new primary care pharmacist, Catherine Lowe, will have a meeting with CSMP soon to discuss how her time will be divided within the Primary Care Network.

Initially it is thought CSMP will use her to undertake a review of care home residents. She will work with GPs to develop her role which could possibly involve more direct patient contact in the future

* 4/2 Social prescribing The PCN has agreed to work with Shropshire County Council and the Mayfair Centre to develop the Social Prescribing role, CSMP are due to meet Nicola Daniels in the near future to work out their needs and it will be initially 40% admin/set up and 60% patient contact with the admin time reducing as the role settles in.
* 4/3 Increased secretarial hours – extra 2 days/week. Internal appt/promotion initially.
* 4/4 Staff developments – replacement GP currently advertised for April, new nurse needed too (Mel is leaving at the end January) – CCG have funded some extra training for reception staff on medical terminology etc.
* Additional information from Sue Marsh supplied after the meeting : A new registrar, Dr Qasim Zeb started on December 4th and is staying until the end of January 2021. He has worked in hospitals, and Marden and Market Drayton practices. He will start seeing patients next Monday (additional news fron Sue Marsh)
* 4/5 Extended Hours – is still a topic of conversation, whether the Practice begins to offer additional hours or not is dependent on what happens when the cuttent contract expires at the end of March.
* 4/6.CQC undertakes an annual check with practices now to ascertain whether another full check is required, usually when there has been a significant change at the Practice. This is usually done over the phone but exceptionally because there are 4 Practices in Shropshire requiring their check at the same time, the OHP lead inspector is seeing a representative for an hour each on Monday December 16th.h Bill queried how CSMP handled its CQC benchmarking. CSMP were confident they were on top of best practice.
* 4/7 Web Media Screen –now running ok again, Sue (M) reprogramming
* 4/8 Building work is going on apace with good relations with the builders
* South Shrops Maternity review– no further feedback. Sue M outlined that new maternity patients could go to their GP or direct to midwives , which could result in the Practice not knowing that a baby is due and therefore follow up for inoculations may be missed.
* PCN -could Bill or a.n.other from SPPG attend a PCN meeting? Emma to ask.

**Action Emma**

**76/5   Patient’s Feedback**

One very positive comment as circulated by Anne

And another positive from Pat…as circulated

Also now another positive comment picked up by Sue M on NHS website

76/6  Future Speakers Shropshire County Council Speaker, Peter Davies for Leisure Centre

Heather to ask him to come to our January meeting. Hilary is still awaiting confirmation from Cllr Lee Chapman.

**Action Heather**

**76/7  AOB**

* 7/1 A case of a local resident with dementia problems at the weekend when his carer was taken to hospital and there were difficulties getting advice/admission. Emma said that there is a real need for carers to set up a care plan in conjunction with Social Services so that carers have support in place when/should it be needed. ( This could also be an Open Meeting topic). Also there is a need to check what guidance is on CSMP website
* 7/2 Please do not use Meredith’s personal email – update to his nhs email address

**76/8  Next Meeting  22nd January 2020**