**Strettondale Patient Participation Group – Draft Minutes Meeting 65**

**10.00-12.00 Tues 6th Nov 2018; Ley Gardens, Church Stretton**

*Present: : Gloria Carter, Hilary Claytonsmith, Anne Gee, Sue Marsh, Chris Naylor (minutes), Bill Ross (chair), Meredith Vivian. Apologies: Pat Gibson, Sue Pinsent.*

Before starting on the formal agenda the committee expressed sadness at Sue Hockaday’s passing, and lasting appreciation of and gratitude for her significant role in establishing and sustaining the SPPG.

1. **Minutes and Matters Arising.**

Possible Social Prescribing [SP] Co-ordinator role for Mayfair

Sue (M) said there wasn’t yet any confirmation of whether this post was going ahead, but it seemed unlikely. Meredith pointed out that such a post would help with regular follow-up/support for SP patients, over and above signposting. It was possible Maysi might be able to step in. Meanwhile across the county several SP pilots were underway and evaluation awaited.

Minutes/Agendas - any general/format comments

The committee were in general happy with Minutes/Agendas as circulated. Chris urged members to feed back criticisms, if any. Bill said he would check with Sue (P) about getting them on the MP noticeboard **(Bill)**.

Health and Wellbeing Board [HWB] meeting

Bill, Hilary and Sue had attended. Feedback was positive but the meeting had focused primarily on progressing agreed developments rather than discussing new plans or policy. A written answer to the questions raised by the SPPG had been provided, but was only available on the day. Our attendance had been noted by the HWB chair Cllr Chapman.

Looking forward:

* Bill to consider drafting some further written questions to the HWB **(Bill)**
* Chris to attend a future meeting if poss, Bill expressed interest too **(Chris/Bill)**
* Meredith also flagged the upcoming Clinical Commissioning Group meeting (14.11), as with the HWB the SPPG could submit questions in advance/possibly attend **(All)**

Youth Council/School Survey

This was progressing and Bill expected to hear more from Sam soon, with a view to survey going out this term. Meredith hoped the survey would explore how young people got access to health support. Hilary raised issue of peer group pressure possibly encouraging particular problems in school context. Sue (M) mentioned that Dr Chamberlain had expressed concern that local schools didn’t have counselling support, due to cutbacks, and was shortly meeting with Heads. Bill would keep the SPPG informed about the survey progress. **(Bill)**

1. **Open Evening**

Overview

Turnout was very good (c 100) and feedback very positive, including from partner orgs (ie pharmacies, support groups). Bill’s chairing was very well received. Meredith said the event presented the SPPG as positive, outward-looking, inclusive.

Action

Involving the support groups had been a success and Bill would check with Bob Welch about SPPG members attending a Support Groups Network meeting. Some support groups might be interested to attend an SPPG meet too. **(Bill)**

Eileen to be asked to include an Open Eve summary and call for 2019 topics **(Chris to draft)**

Notes for 2019

* Participants seemed happy to arrive at the earlier start time - but sat down rather than circulating
* Bill’s idea of ‘roving mike’ intros from all the support groups was a great success
* The committee could look at making the AGM section a little more formal – with a separate agenda/minutes on the SPPG website page, and perhaps a one-sheet summary sheet on seats on the night, with aims of SPPG/committee member details so that AGM voting was informed.
* Chris to check with Sue M about having a separate AGM section on our page **(Chris)**
1. **Update on SCCG/SCCtH and other relevant issues**

Meredith updated the group on:

Future Fit

Consultation had ended 6 weeks ago; on 14.11 there would be a special meeting of the RSH and Telford hospitals to discuss. The recommendation was for the Emergency Department [ED] to be at the RSH – but implementation was still 3-4 years off.

In the meantime there were ongoing staffing issues at Telford ED which might mean a temporary closure – but this would be highly complex organisationally. Currently significant funding was being absorbed by agency/locum staff.

The committee discussed some of the issues and Bill asked whether there could be a role for SPPG. Meredith advised that key regulators were already involved, and considering steps.

111/Out of hours service

As outlined at the Open Eve a new contract was in place and Shrop Doc support had been reduced. Those needing support were asked to phone 111 in the first instance which would then advise/signpost. As the 111 algorithm was ‘risk averse’ there was concern this could lead to an increase in pressure on the ambulance service (though this hadn’t happened elsewhere in 111 rollout across the UK).

Non-emergency patient transport

This was being re-tendered.

1. **MP Update**

Sue M updated as follows:

Bid for internal improvements – this had now been submitted, but if approved would have to be spent by end March. It would mean more staff space upstairs and so an extra consulting room, and possibly also reconfiguring the reception area.

Mental Heath provision – Dr Chamberlain was keen to promote higher profile and better provision. The CAMS service had been replaced by ‘0-25 Emotional Wellbeing Service’, but was suffering staffing issues and IT probs. Gloria pointed out that cancer had similarly been a ‘taboo subject’ until recently. (Dr Chamberlain was in parallel running two ‘Diet Doctor’ pilot evening sessions in November, for referrals from the MP.)

Practice Management Team – frontline staff were aiming to offer more active signposting, following recent training. Chris asked how patients would know this and so be encouraged to take this up. Patients are told they are being signposted to an alternative way of accessing healthcare services, i.e. try the pharmacy for minor ailments. The Minor Ailments Service at pharmacies allows patients who do not pay for their prescription to obtain medication free without going through a GP.

Extended Hours – the MP is offering to make bookings to other surgeries providing the Extended Hours service, but so far there had only been a couple of bookings.

CQC visit – the MP were looking forward to a CQC visit in January.

1. **Future speakers**

Anne suggested hearing from Margot/Severn Hospice about their service. She would explore the possibility of an SPPG visit to the Hospice in the New Year. **(Anne)**

Sue (M) suggested Kim Bebbington as possible speaker, on public health initiatives and ‘help to quit’.

1. **MP Website - SPPG page refresh**

Discussion was deferred to the next meeting. In the meantime Chris would send round the link <http://churchstretton.wixsite.com/churchstrettondoctors/untitled-c53n> and some interim suggestions **(Chris).**

1. **AOB**

Bill invited any points to be raised at the upcoming League of Friends meet.

1. **Date of next meeting**

The next meeting would be on 7th Jan from 10am-3pm – normal committee meeting, venue tbcf **(Chris),** followed by a New Year lunch at the Green Dragon **(Anne).** Meeting dates for the next few months would be set – please bring diaries!

CN 13.11.18