

## **Strettondale Patient Participation Group**

### **46<sup>th</sup> committee meeting**

**Wed 27<sup>th</sup> July 2016, Ley Gardens, 10.00-12.30**

**Present:** *Bill Ross, Lil Morris, Sue Marsh, Pat Gibson, Gloria Carter, Ann Gee, Richard Chanter, Sue Pinsent and from Mayfair, Nicola McPherson*

*Apologies: Sue Hockaday, Sue Gent*

*Julia Clarke (Director of Corporate Governance, [Julia.clarke@sath.nhs.uk](mailto:Julia.clarke@sath.nhs.uk)) and Hannah Roy (Governance and Membership Manager, [hannah.roy@sath.nhs.uk](mailto:hannah.roy@sath.nhs.uk)) spoke to meeting about the present plans for the way forward for SaTH's health care provision. Began by acknowledging that the service currently unacceptably traditional, failing to keep up with current expectations and volume of use; ex. hospital has a 5 day working pattern, rosters are unsatisfactory, which has led to poor staff recruitment-currently 6 consultants cover 2A&E sites, compared with Stoke who have >30. However, she is positive that despite NHS restrictions the current plans can produce the 'healthiest half million population on the planet,' where patients are treated in a system with well integrated medical and social care, with ALL staff buying in to the core values: 'Proud to care, Make it happen, We value respect, Together we achieve.' When this is achieved there will less need to use agency staff which is expensive and of variable quality.*

*With computer graphics JC explained the relevance of the Sustainability and Transformation Programme as starting point, leading on to a System Plan:- for Acute Services and Neighbourhood Groups (Shropshire, Telford, Powys- which are yet to be set up). JC then concentrated the presentation on Acute Services.*

*Acute Services it was agreed, (in Oct 2015) needed further discussion regarding way forward, identifying the need for vision and strategy. More consultation between all interested parties led to clearer understanding of needs. It is anticipated this will give access to additional government funding of £10 million to help offset a financial deficit of £15 million. In addition, the fabric of Shrewsbury hospital needs an estimated £120 million for maintenance of buildings.*

*SATH is working closely with the American hospital, Virginia Mason Institute, widely seen as a centre of excellence, to learn from their 'best practice' and develop training for staff in SATH. The current training areas being: 1. Respiratory care, 2. Sepsis (monthly, 4 die within SaTH) 3. Recruitment and retention, 4. Acute*

care. This work has led to a holistic mission statement enabling the Trust to put in train a robust, 'safe and kind,' health provision.

This leads to the Strategic Outline Case intended to remove much of the poorly coordinated, complex changing of professionals' responsibilities for a patient within the health service provision, as well as physical patient movement for their treatments. Comment was made that currently treatment for some health conditions are only available at Stoke or Wolverhampton hospitals. This has led to the present Future Fit model of **one, Acute and Emergency Centre and two, Urgent Care Centres each with Diagnostic provision and Outpatients**. This latter to provide for 70% of those currently using A&E. No mention was made of additional centres in rural communities. An Outline Business Case is being written for this model, with the intention that it will go to the Trust's Board on 29<sup>th</sup> Sept 2016 and hence to public consultation during winter 2016.

HR spoke concerning hospital volunteers- currently 800- who with other volunteers will be instrumental in providing community support, enabling effective liaison between medical and community/social support. It is envisaged that the necessary 'day to hour' liaison between medical and social support will be hospital responsibility to ensure patients are sent home, timely and with a good possibility that they will receive coordinated support. Currently HR had not been in contact with Mayfair to share expertise. HR mentioned too that the volunteer initiative would include, end of life volunteers and meet and greet volunteers at both hospitals.

In response to our request for more Neighbourhood group information JC suggested we contacted her later in year in order to receive an update, since these were only now being discussed.

## **2.Open Evening:**

Begin 7.00pm 4th Oct 2016 Sylvester Horne Institute.

- Poster design- 4 photos, Changes and Challenges, **(Action BR)**
- Poster production and distribution- laminator is with SH, SP will supply sheets **(Action AG)**
- Comment slips made available for questions from people preferring not to stand up and ask. If no time answers will be addressed later. **(Action AG)**
- Outside speaker organised by Katy Driver, to be put on hold. **(Action RC)**
- 'Do You Know' poster for Focus in liaison with SM, if necessary **(Action PG)**

### **Order of Meeting/AGM business:**

1. *BR will welcome attendees and ask Emma Kay to introduce self and role.*
2. *NMc give update Health and Wellbeing Centre*
3. *Opportunity for pharmacists to speak or answer questions from floor. Suggestion that pharmacists may care to provide a written update available to all at beginning of meeting to provide stimulus for audience participation.*
4. *Dr. DB (with other Drs. in attendance) to comment upon 'Changes and Challenges' for MP over the year, to include introduction to federating with other local MPs to share expertises. Linking this to retirements looming.*
5. *Questions from the floor.*
6. *BR conduct 3minute AGM with 2 committee members standing down (BR and SH?) both available for re-election.*

### **3. Update from Medical Practice:**

- *Recent prescription scam concerning a MP patient was not a breach of any NHS data protection. A suggestion has been put on to Community Messaging by MP that patients use local pharmacists.*
- *Comment box. It is felt important that MP responses to all comments are easily seen, ideally on the rolling screen in waiting room. SM intends pulling together the year's responses to comments and making them available. (Action SM)*
- *EK is willing to fill treasurer role for MP's League of Friends if this is acceptable*

### **4. AOB**

- *SPPG brochures –printing to be arranged through PPG (Action RC)*
- *As later than 12.30 was agreed rest of business left over until next meeting*
- *Thanks given to MP for £200 for SPPG*

**Date of next meetings 31<sup>st</sup> August Ley Gardens- to be chaired by AG and 28<sup>th</sup> September, 10.00-12.30.**