**Church Stretton Medical Practice**

**Friends and Family Test Results**

 **August 2018**

**In answer to the question:**

**“How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?”**

**You replied (via written form or Text/Smart App):**

**Extremely likely 92.7%**

**Likely 0%**

**Neither likely nor unlikely 0%**

**Unlikely 0%**

**Extremely unlikely 2.4%**

**Don’t know 4.9%**

**You provided us with the following comments to the question:**

**How did you feel about the way we treated you today?**

**As usual I have been treated so well and received the help I needed.**

**Very helpful and friendly staff.**

**Very happy with service.**

**The appointment went very well – I was given the information I needed and my questions were answered.**

**No patients came out but still had to wait 15 minutes after appointment time – not good enough.**